

# **Enterprise IP Solutions**

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# Samsung Office Serv

Range of Digital and IP Handsets



# Samsung Handset Range

The Samsung handset range offers a wide variety of easy-to-use, ergonomic terminals, suitable for use with Samsung **Office**Serv communication solutions.

Each handset is designed to maximise the benefits of the system and give each user the appropriate feature set and access levels for their needs, whether that is a simple telephone and headset or a portable terminal with LCD display and programmable functions.

Selected Samsung OfficeServ handsets are available in either digital or IP-enabled configuration, providing exactly the same features and functionality to the user whether they are connected as traditional handsets, as IP devices on the network infrastructure or remotely via external data connections, such as DSL.



- · CMOS 0.3M Pixel Camera
- · 3.5" TFT Colour LCD
- · QVGA (320 x 240 pixel)
- · VOD, Video CID
- · Image Capture & Playback
- · Video Codec: H.263, MPEG-4
- · Navigation key and scroll button,
- · Fully handsfree
- 5 fixed function keys: Screen/PIP, Camera Off, Transfer, Hold, Speaker
- · Adjustable LCD panel
- · Choice of ringtones
- · Headset capability
- · Wall mountable
- · IP configuration only (ITP5 100V)



## OfficeServ Softphone\*

- · System Soft Keys
- Speed Dialing
- · Call Pickup
- · Call Hold and transfer
- · Caller ID Display
- · Message / Voice Mail indication
- · Phone Book
- · MS Outlook Integration
- Video features (with OS7000 range only)
- Video Call Softphone to Softphone
  Softphone to Video Phone
- · Camera On/Off, PIP ( Picture In Picture)
- · Uses standard PC camera (not supplied)
- · Two available Video Viewer sizes



- · 48 character display (2 x 24)
- 21 programmable keys with tri-coloured LEDs
- Navigation keys
- Fully handsfree
- 5 fixed function keys: Redial, Conf, Transfer, Hold, Speaker
- Adjustable LCD panel
- 3 context keys and scroll button
- Built-in speakerphone
- Choice of ringtones
- Headset capability
- · Wall mountable
- Available in either Digital (OSDS5021D) or IP(ITP5121D) configuration



- · 48 character display (2 x 24) 14 programmable keys with tri-coloured LEDs
- Fully handsfree
- Digital interface
- 5 fixed function keys: Redial, Conf, Transfer, Hold, Speaker
- Adjustable LCD panel
- 3 context keys and scroll button
- Built-in speakerphone
- Choice of ringtones
- Headset capability
- · Wall mountable
- · Digital configuration only (OSDS5014S)



## Navigator 14 Button Handset

- · 48 character display (2 x 24)
- · 14 programmable keys with tri-coloured LEDs
- · Navigation keys
- · Fully handsfree
- 5 fixed function keys: Redial, Conf, Transfer, Hold, Speaker
- Adjustable LCD panel
- 3 context keys and scroll button
- Built-in speakerphone
- Choice of ringtones
- Headset capability
- Wall mountable
- Available in either digital (OSDS5014D) or IP (ITP5114D) configuration



- · 48 character display (2 x 24)
- 7 programmable keys with tri-coloured LEDs
- · Fully handsfree
- Digital interface
- 5 fixed function keys: Redial, Conf, Transfer, Hold, Speaker
- Adjustable LCD panel
- 3 context keys and scroll button
- Built-in speakerphone
- Choice of ringtones
- Headset capability
- Wall mountable
- Available in either digital (OSDS5007S) or IP (ITP5107D) configuration



- · 48 character display (2 x 24)
- · 38 programmable keys with tri-coloured LEDs
- · Fully handsfree
- · Digital interface
- 5 fixed function keys: Redial, Conf, Transfer, Hold, Speaker
- · Adjustable LCD panel
- · 3 context keys and scroll button
- · Built-in speakerphone
- · Choice of ringtones
- · Headset capability
- · Wall mountable
- · Digital configuration only (OSDS5038S)



# **64 Button** Operator Console

- · 64 programmable keys with LEDs
- · Can be assigned to any OfficeServ digital handset
- · Digital configuration only (OSAOM64)

A host of features are available on both digital and IP handsets



# **Basic Digital Handset**

- · Fully handsfree
- 4 fixed-function keys
- Up/Down buttons for control of speaker, handset and ringer volumes
- · 8 selectable ringtones per handset
- · Desk or wall mountable
- Visual ringing and message indicator
- · Available in charcoal
- · Digital configuration only (BASICKTS)



## Wireless IP Handset

- · Colour LCD screen
- · 25 hours standby time / 2.5 hours talk time
- · Dedicated hold and transfer keys
- · Navigation keys
- · Conference buttons
- · On/Off kev
- · Headset capability
- · Polyphonic ringtones
- · Key lock
- · Call log
- · Vibrator mode
- · CLIP (Calling Line Identification Presentation) display
- · Wireless configuration (SMTW5100)

# Depending on which handset you choose, a host of features are available on both digital and IP handsets.



#### Intuitive Display

The clear, easy-to-read and scrollable display provides incoming and outgoing call information, caller identification, directory listings, appointment reminders and waiting message prompts.



#### Headsets

Samsung's handset range is also compatible with industry standard headsets, making them an ideal solution for receptionists or call centres.



#### Full Duplex Handsfree/ Microphone Option

The feature can be used with the Office 38 Button, the Navigator 14 Button and the Navigator 21 Button handsets, supporting up to 3 external microphones for boardroom and conference calls.



#### Handsfree

Calls can be made without lifting the handset with the option of using the handset's integral microphone or the handset once the call is answered.



#### **Navigation Keys**

The Navigation keys available on selected handsets allow for easy interaction with the system and its features. Navigation keys offer simpler usability and faster access to the power of Samsung OfficeServ solutions.



#### **IP Connections**

IP handsets can be connected to the **Office**Serv via a LAN/WAN network and can also be connected via external data links, such as ADSL. LAN Port for LAN connection and PC Port for PC connection. (PC port not available on ITP5107D.)



#### Menu Driven Prompts/ Context Sensitive Keys

Menu prompts intuitively appear on the display about the status of the call being handled. For easy access to system features, simply press the associated context sensitive key.



#### **Coloured Light Indicators**

The tri-coloured LED lights allow the user to identify the status of different calls on their own handsets or other handsets. Green lights indicate the user's calls, red lights indicate other callers on the system and amber lights show recalls.



#### Daughterboards

Add a fax machine, modem, additional handset or even a cordless phone to an existing Samsung handset. The optional daughterboard allows the added device to operate independently. It even has its own extension number so you can send and receive faxes and emails or connect to the internet whilst still making calls.

### **About Samsung**

Samsung, a global leader in the manufacture and supply of innovative electronics solutions, is one of the world's largest companies with global turnover exceeding \$100 billion and more than 170,000 employees. With a proven pedigree in the manufacture of electronics for commercial and domestic applications, an annual R&D budget of more than \$2 billion, and 63,000 staff committed to the development of fixed and wireless communications, Samsung is at the forefront of delivering converged voice and data technologies including Voice Over IP, WAN integration and SIP.

Samsung's core strategy continues to be to maintain leadership in the digital convergence revolution with the mission to bring innovation and digital technology to all products in ways that will make life easier, richer, and more enjoyable for all generations and all customers. With this backing, Samsung Communications is perfectly placed to exploit the convergence of telephony and IT services, and provide organisations with cutting-edge communications solutions.

Across Australia and around the world, the Samsung name is associated with innovation, quality, reliability and value. Our commitment to research and product development ensures Samsung's reputation as a provider of the world's most intelligent telecommunications products will continue.

If you would like more information about the best telephone system for you, please contact your local Samsung Specialist or visit our website at **www.samcom.com.au** 

Authorised Samsung Comm	numeations specialist



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\*OfficeServ Softphone. Fully featured PC Softphone for connection to the OfficeServ Range. The OfficeServ Softphone requires a PC with the following specification. O/S: Windows 2000/Windows XP, Vista, CPU: Pentium IV 600MHz or higher, Memory: 512MB or higher, Bi: Directional Sound Card, Headset or USB Sound Device (optional)

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