

WHY CHOOSE TELAUSTRALIA?

THE TELAUSTRALIA STORY

Telaustria has been operating since 2004.

The owners of Telaustria discovered through their own business dealings, the abysmal level of service & support and non existent customer care provided in the Telecommunications industry.

After dealing with off shore call centres that never really remedy any issues, they realised there was a great opportunity for a Business provider with the right Mix of Product, Price and Customer Services. As a result Telaustria was born on November 2004 and has delivered award winning service quality ever since.

☎ **1300 783 528**

✉ **INFO@TELAUSTRIA.COM.AU**

TELAUSTRIA.COM.AU

DIRECT CONTACT



When you're with us you'll have our direct contact details so if you've got a question you know who to come to. It's the kind of personal service the big telcos just can't offer. Their loss, your gain.

A COMMUNICATIONS PARTNER



Unlike the big carriers, we are not tied to any one network. We will assess your needs, usage, review redundant services, assess business critical services, offer redundancy options and multiple vendor options at each of your sites and then tailor an optimal solution, balancing capacity, quality, reliability and cost.

CHOICE OF NETWORKS



We source and provide solutions from Australia's Top Tier providers including NBN, Telstra, AAPT, Vocus, Host Works, Symbio, Annitel, iVox and Inabox. Telaustria are carrier agnostic so our solutions are not tied to any one carrier so we just offer you the best solution for your site and budget. Did we mention it would all on the one bill?

MASSIVE PRODUCT RANGE



We have a massive range of innovative products. Including Hosted PBX, SIP Trunks, Phone Systems, NBN services, SHDSL Business Grade Data over Copper & Fibre, Mobile Phone Plans, Cloud applications, Web & Domain Hosting.

GREAT VALUE PLANS



Not only do you get great service with Telaustria, you get great value on all of our services. We have easy to understand plans to suit any budget and usage patterns for any business....Big or Small.

UNBEATABLE SUPPORT



We are backed by a committed team of Australian based Telco professionals who are passionate about their work. Our dedicated Customers Support Teams provide support so you get quicker & more direct service. We are 100% Australian Owned and Operated.

ONE BILL



We're a full service telecommunications provider meaning we can provide all your communications on one single bill. So that's one simple payment per month and one company to deal with. Just makes life simple.

AUTOMATED ASSISTANCE



So you avoid bill shock, We email you when you are reaching your NBN, Mobile and ADSL call and data limits. We make updating your account information, online billing & online bill payment simple.